

Statements/Documents

- Download e-Documents Option to download documents to a workstation for viewing
- View e-Documents Option to retrieve and view documents
- Statement Delivery Pref Option to set statement delivery method to paper or email by account



Download e-Documents

- 1. From the Home page, click on Statements / Documents then Download e-Documents.
- 2. Select one or more accounts from the drop-down menu.
- 3. Check one or more document types from the drop-down menu.
- 4. Enter a date range using the calendar options.
- 5. Click on Submit.



DOWNLOAD E-DOCUMENTS This page allows you to download any available eDocuments for your account, including eStatements. To select a document/statement: · Choose the account/s you would like to work with. Hold down the Control or Command key to select multiple accounts. Choose your document type/s to download. · Select the date range you would like to download. · Press Submit to request the documents. ACCOUNT BB Business Checking - 91008262 DOCUMENT TYPE Search by name Showing: All Selected (0) 1098 Tax Document 1099-INT Tax Document ACH Chargeback Notice mit Account Analysis Statements CD Statements

- 6. A success message will appear with instructions on how to access the download file.
 - a. Zip file will appear on the bottom left of the screen.
 - b. Viewable for a limited amount of time.





View e-documents

- 1. From the Home page, click on Statements / Documents then View e-Documents.
- 2. Select an account from the drop-down menu.
- 3. Check a document type.
- 4. Enter a date range using the calendar options.
- 5. Click on Submit.

STATEMENTS/DOCU	JMENTS		
 This page allows you to view a Choose the account yo Choose your document Select the date range yo Select the document yo 	any available Statements/Documents for y u would like to work with. t type to review. ou would like to view. ou would like to view.	your account, including eStatements. To select a statement/docum	ient:
ACCOUNT			
Search by name or number		\checkmark	
DOCUMENT TYPE			
Search by name		\checkmark	
START DATE	END DATE		
	(d=0)		
	Reset	Submit	



- 6. If applicable, select a document to view.
- 7. Click on View Document.
- 8. The document image will open in a new tab.

This page allows you to view any available Statements/Documents for your account, including eStatements. To select a statement/document:

- Choose the account you would like to work with.
- Choose your document type to review.
- Select the date range you would like to view.
- Select the document you would like to view.

ACCOUNT

Search by name or number

DOCUMENT TYPE

Search by name Check Images Chargeback Notice- Returned Item/Deposit Chargeback Notice- Returned Item/Deposit- Secondary ACH Chargeback Notice Deposit Statements 1099-INT Tax Document 1098 Tax Document		
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Statement Delivery

The first time accessing electronic delivery for a statement, an PDF verification is required under the E-Sign act. Once verified, this request will no longer appear.

1. Click on Get Code. A 4-digit PDF acceptance code will open in a new window.



2. Enter the PDF code and click on Verify.

PDF	Verification	
The E-Sig	n Act requires us to verify that you are able to view PDFs. Please	help us by following these two steps:
1	Press "Get Code"—you will see a PDF with a code for you to copy and paste.	Paste the code exactly as it appears into this field and click Verify. (Can't see a PDF?)
	Get Code	qkkl Verify
	Get Code	qkkl Verify



3. A verification success message will appear.



- 4. The Statement Delivery Preferences screen will appear.
- 5. Locate an account and change the delivery method to Electronic Deliver.
- 6. Verify Email address listed.
- 7. Click in the email box or on the pencil icon to edit.
- 8. Scroll down and click on the check box for I Agree to the E-Statement Delivery Agreement.
- 9. Click on Save.

STATEMENT DELIVERY PREFERENCES

Account	Delivery Type	Address	
Checking-91008173	Electronic Delivery 🗸	SSample@gmail.com	Ø
Checking-92003116	Paper Delivery 🗸		
Checking-50905071	Paper Delivery 💛		

Questions?

We're here to help. Customer Service: 866.351.5646

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